



**Eric W. Dickson MD, MHCM, FACEP
President & CEO UMass Memorial Health**

Dr. Dickson is President and CEO of UMass Memorial Health, the largest not-for-profit health care system in central Massachusetts with \$3.3 billion in annual revenue, 1,700 physicians and more than 16,500 employees. The system includes four owned hospitals on ten campuses with more than 1,000 licensed beds; four affiliated hospitals; 70 office-based community practices; a behavioral health services agency and hospital; six urgent care centers; and an Accountable Care Organization (ACO). UMass Memorial trains 650 residents and fellows annually and performs world-class research in partnership with the University of Massachusetts Medical

School. Dr. Dickson also serves as a Professor of Emergency Medicine at the University of Massachusetts Medical School.

Prior to being named President and CEO of the health care system, Dr. Dickson served as President of the UMass Memorial Medical Group and senior associate dean at the University of Massachusetts Medical School. The UMass Memorial Medical Group is a subsidiary of UMass Memorial Health Care and is a 1,100-physician, 1,100-employee multidisciplinary medical group with revenues of over \$535 million. He served as the head of the Department of Emergency Medicine at the University of Iowa Carver College of Medicine and interim chief operating officer for the University of Iowa Hospitals and Clinics.

Dr. Dickson completed his medical degree and residency training in emergency medicine at the University of Massachusetts Medical School and has a master's degree in Health Care Management from Harvard University. Dr. Dickson has served as a member of the Baldrige National Quality Award Board of Examiners, lectures nationally on the use of the Toyota Production System in health care and is an active faculty member for the Institute of Healthcare Improvement, where he works with health systems around the world to reduce health care costs while improving quality. Dr. Dickson is the Board Chair of the Massachusetts Hospital Association and the Board Treasurer for America's Essential Hospitals, which is the national association for safety net hospitals.